

Step by Step Instructions on how to Use the Department of Social Services Website on Pandemic-EBT Cards: (missing or unissued cards) –

- Click on the website link below
- Click on the Blue Bar in the center of the website that says “P-EBT Inquiry”
- Click on the Sign In at Top Right of the page
- Click on the Blue Register box, right under the words – Virginia Department of Social Services
- Then create yourself a username & password
- Click on the Blue Box “Register”
- Then continue with the Prompts to register your concerns about you P-EBT card
- The Department of Social Services will then send you a return email once they have looked into your concern.